You informed me that my Crystal Report has been configured, why do I still receive an error message?

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If you still receive an error message after Crystal Report configuration, you need to modify your web.config file to include the following:

<runtime>
<assemblyBinding xmlns="urn:schemas-microsoft-com:asm.v1">
<dependentAssembly>
<assemblyIdentity name="CrystalDecisions.Web" publicKeyToken="692FBEA5521E1304" culture="neutral" />
<!-- Assembly versions can be redirected in application, publisher policy, or machine configuration files. -->
<bindingRedirect oldVersion="10.2.3600.0" newVersion="12.0.2000.0" />
</dependentAssembly>
.....
</runtime>

 Please take note that the above assemblies are for the Crystal Report version 12 (2008. If you are using other Crystal Report version, you need to check it with our Support Team

Should you experience further problems, please kindly contact our Support Department via our Help Desk System.