I am unable to renew my Let's Encrypt SSL

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Once your Let's Encrypt SSL has expired, you will then try to renew it via our Control Panel. However, occasionally, the server can return an error, making you unable to renew the SSL

The solution to this is to put a web.config file in .well-know directory. Next, you need to add the following code:

```xml
<?xml version="1.0" encoding="UTF-8"?>
<configuration>
<system.webServer>
<handlers>
<remove name="aspNetCore" />
</handlers>
</system.webServer>
</configuration>
```

 If there is any further issue, you need to contact the Let's Encrypt vendor directly to find out the issue. You can also raise a ticket via http://www.asphosthelpdesk.com to our Support Team.