I have registered for a SharePoint hosting plan, but I still cannot see my SharePoint site

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Saved From: *http://faq.asphosthelpdesk.com/article.php?id=102*

You need to advise us as clearly as possible about the Sharepoint installation location. We can install Sharepoint either on the root or subdomain. If you do not advise anything, we assume that you are happy with the installation on the root and in case you want to alter the installation location, you will have to pay another SharePoint setup fee.

If you have met the requirement above, you need to create a ticket via our Help Desk System. Your Sharepoint will be configured and everything will be ready shortly.