

# I cannot find any article on this Knowledge Base that can solve my issues. What should I do?

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Saved From: <http://faq.asphosthelpdesk.com/article.php?id=9>

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If, for any reasons, you are unable to find any article that can help you to resolve your issues, you can always raise a ticket via our [Help Desk System](#). When creating a ticket, please make sure you address all your issues clearly and properly. If you see any error message, we appreciate if you can copy the error message and have it sent to us.

Additionally, we also appreciate if you can advise us the steps-by-steps to replicate your issue. Please provide any credentials (if necessary) to us so that we can easily locate your issue. We thank you so much for your kind cooperation and understandings.