

# What is my FTP detail?

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Please refer to your activation email for information about your FTP detail. If you do not receive the activation email, please contact our Sales Team via our official website.

Your FTP is usually in the form of `http://ftp.yourDomain.com` OR `http://[our_server_shared_IP_address]`.

If you are unsure about the details, please raise a ticket via our [Help Desk System](#) to our Support Team