

# How can I change my domain registrar to yours?

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In order for you to transfer your domain to us and let us be your domain registrar, there are some requirements that you need to meet:

1. You must always make sure that your domain is UN-locked. You need to contact your current domain registrar and make sure your domain is UN-locked
2. You must always make sure that your domain is not recently registered or renewed. There are "60 days" rule on a newly registered or renewed domain, where you cannot change the domain registration within this period of time. Once this is passed, you can always change your registrar to the other registrar.
3. You need to obtain a valid, correct AUTH\_CODE (EPP\_CODE). You need to contact your current domain registrar in order to obtain the secret code.
4. Please make sure you still have the access to the email address mentioned on your domain Whols. If you do not have any access to the email account specified on your domain Whols, you must contact your current domain registrar to have it changed to your valid, active email address. Please be advised that an authorization transfer request will only be sent to the email address specified on the *administrative contact details* section on your domain Whols.

**IMPORTANT NOTE:** Please be advised that the above rules only work for "common" domain TLDs (such as .com, .net, .org, .biz, etc).

Once you have meet all the rules above, you can simply create a **new account** at <http://service.asphosthelpdesk.com/> to arrange the transfer. Please note that there will be an *authorization transfer request* sent to your nominated email address and you need to approve it. Once it is approved, your domain transfer will be completed in the next 5-7 days. There is no way we can speed up the process and we appreciate your kind patience in this case.

If, in case, you fail to receive the transfer request, please do let us know immediately and we will check it for you.

If, for any reasons, you fail to meet any one of the rules above, the transfer will FAIL and you have to re-do all the steps again.